



Assisting Service Members, Veterans & Families

## Network of Care for Service Members, Veterans, & their Families

### Service Directory Guidelines

Home Front Military Network (HFMN) has contracted with Trilogy Integrated Resources to provide a Network of Care website for Service Members, Veterans and Their Families. This web-based resource includes, among other features, an on-line (and printable) directory of services to connect service members, veterans, and family members with key information and assistance.

The following information outlines the guidelines for service providers for inclusion in the service directory.

- Service providers, agencies and private practitioners that provide assistance and/or services to service members, veterans, retirees, and family members may be included in the service directory;
- Submission of a completed Agency Listing Form (available online at <http://pikespeak.co.networkofcare.org/veterans/services/edit-agency.aspx>) does not guarantee inclusion in the directory;
- HFMN reserves the right to edit information to meet format, guideline, and space requirements;
- Final approval for any listing is based upon the review of HFMN staff;
- Inclusion in the directory does not constitute an endorsement by HFMN;
- Inclusion in the directory does not guarantee a referral for service;
- HFMN staff may review Agency Listing information for accuracy; and
- Any profile that contains false, inaccurate, or misleading information will be removed from the directory.

## Exclusion Criteria for Community Service Providers/Agencies

Any agency, program, or provider may be excluded from the listing if that agency/program/provider:

- Does not meet professional, state, county, or city licensing and insurance protocols or requirements;
- Delivers illegal services;
- Misrepresents itself or its services;
- Proselytizes as a condition of service;
- Discriminates on the basis of age, race, sex, color, religion, national origin, disability, ancestry, creed, sexual orientation, gender identity, military status, genetic information, or any other status protected by applicable state or local law; and/or
- Upon investigation by the appropriate agency (for example, District Attorney's Offices of Consumer Affairs, Better Business Bureau, etc.) is determined to lack the commonly accepted professional practices and standards needed to provide services.

## DISCLAIMER

Inclusion in the directory does not imply endorsement by HFMN, and exclusion does not indicate disapproval. HFMN neither guarantees nor makes any representations as to the accuracy or completeness of the information contained in its resource database. HFMN disclaims any and all responsibility and liability that may be asserted or claimed resulting from or arising out of reliance upon the information presented in the directory. HFMN reserves the right to edit information to meet format, guideline, and space requirements.