



**Peak Military Care Network  
Network of Care for Service Members, Veterans, & their Families  
for the Pikes Peak Region**

**Service Directory Guidelines**

The Peak Military Care Network (PMCN) has contracted with Trilogy Integrated Resources to provide a Network of Care website for the Pikes Peak region. This web-based resource includes, among other features, an on-line (and printable) directory of services to connect service members, veterans, and family members with key information and assistance.

The following information outlines the guidelines for service providers for inclusion in the service directory.

- Service providers, agencies and private practitioners that provide assistance and/or services to service members, veterans, retirees, and family members may be included in the service directory;
- Submission of a completed Agency Listing Form (available online at <http://pikespeak.co.networkofcare.org/veterans/services/edit-agency.aspx>) does not guarantee inclusion in the directory;
- PMCN reserves the right to edit information to meet format, guideline, and space requirements;
- Final approval for any listing is based upon the review of PMCN staff;
- Inclusion in the directory does not constitute an endorsement by PMCN;
- Inclusion in the directory does not guarantee a referral for service;
- PMCN staff may review Agency Listing information for accuracy; and
- Any profile that contains false, inaccurate, or misleading information will be removed from the directory.

## **Exclusion Criteria for Community Service Providers/Agencies**

Any agency, program, or provider may be excluded from the listing if that agency/program/provider:

- Does not meet professional, state, county, or city licensing and insurance protocols or requirements;
- Delivers illegal services;
- Misrepresents itself or its services;
- Proselytizes as a condition of service;
- Discriminates on the basis of race, color, national origin, sex, age, disability, creed, religion, sexual orientation, or veteran status; and/or
- Upon investigation by the appropriate agency (for example, District Attorney's Offices of Consumer Affairs, Better Business Bureau, etc.) is determined to lack the commonly accepted professional practices and standards needed to provide services.

## **DISCLAIMER**

Inclusion in the directory does not imply endorsement by PMCN, and exclusion does not indicate disapproval. PMCN neither guarantees nor makes any representations as to the accuracy or completeness of the information contained in its resource database. PMCN disclaims any and all responsibility and liability that may be asserted or claimed resulting from or arising out of reliance upon the information presented in the directory. PMCN reserves the right to edit information to meet format, guideline, and space requirements.